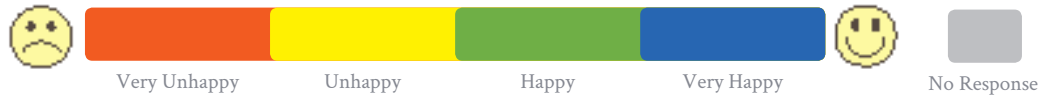


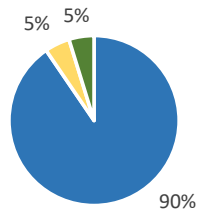
Patient Satisfaction Survey

Colours are used to indicate how satisfied our patients were

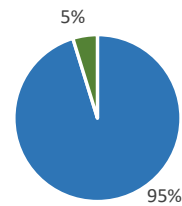


Question Responses

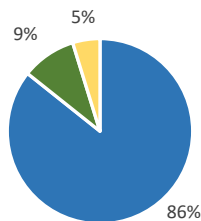
How do you feel about the service received from reception?



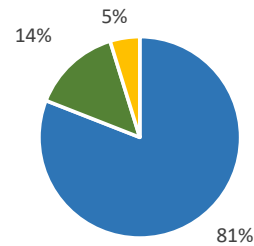
How do you feel about the service received from the dental team?



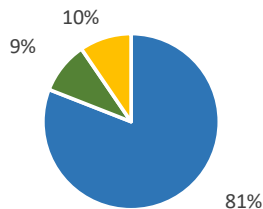
How do you feel about the time you waited for your first appointment?



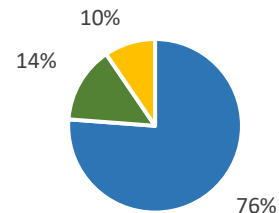
How do you feel about the time you waited to begin your treatment?



How do you feel about how we explained your treatment to you?



How do you feel about your new smile?



Net Promotor Score

How likely would you be to recommend Queensway Dental to your friends/family?

Net Promoter Score: 100% Extremely Likely



21 Responses

Patient Comments

"Treated really well and never felt embarrassed."

"Excellent experience – Everyone is so professional and knowledgeable."

"It's a lovely environment and all the Dentists and Nurses were always happy."

Based on responses from NHS & Private patients who completed treatment in January 2020.