

Patient Satisfaction Survey

Colours are used to indicate how satisfied our patients were



Very Unhappy



Unhappy



Happy



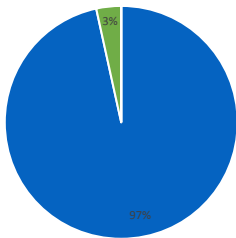
Very Happy



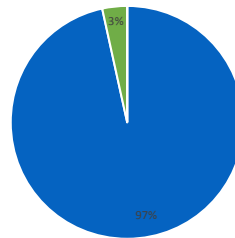
No Response

Question Responses

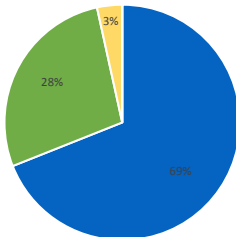
How do you feel about the service received from reception?



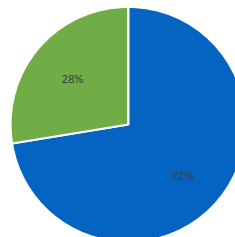
How do you feel about the service received from the orthodontic team?



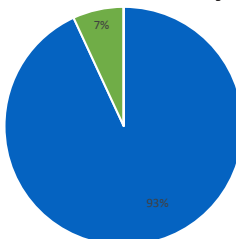
How do you feel about the time you waited for your first appointment?



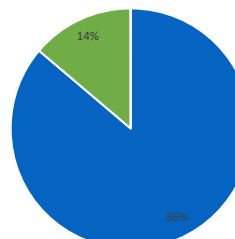
How do you feel about the time you waited to begin your treatment?



How do you feel about how we explained your treatment to you?



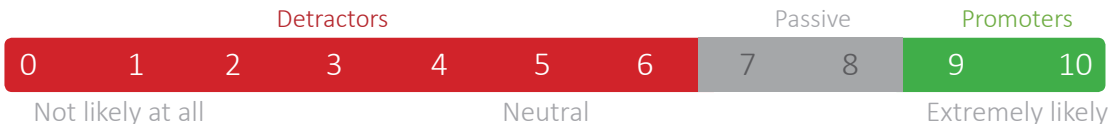
How do you feel about your new smile?



Net Promoter Score

How likely would you be to recommend Queensway Orthodontics to your friends/family?

Net Promoter Score: 78.6% Extremely Likely



Patient Comments

29 Responses

"First few weeks of braces was very hard work but overall it was worth it and I am very happy with the outcome!"

"Connor had over crowding and had a brace to help achieve a perfect smile. Staff were very helpful and explained everything in great detail. Made the experience pleasant and the end result is amazing."

"I came to Queensway being unhappy with my teeth due to a small gap between my front teeth. Guy and his colleagues have been great from the beginning to end of treatment. I am over the moon with my new smile - with no gap!"

