

Patient Satisfaction Survey

September 2015

Colours are used to indicate how satisfied our patients were



Very Unhappy



Unhappy



Happy



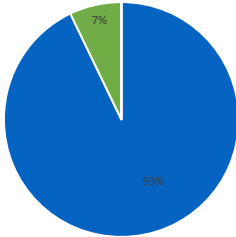
Very Happy



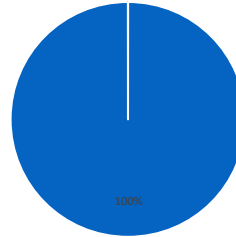
No Response

Question Responses

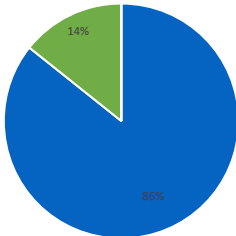
How do you feel about the service received from reception?



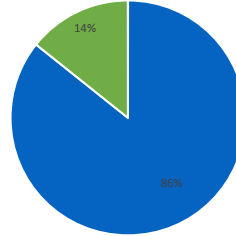
How do you feel about the service received from the orthodontic team?



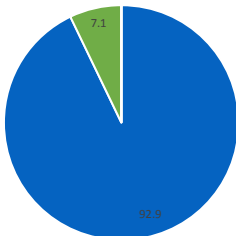
How do you feel about the time you waited for your first appointment?



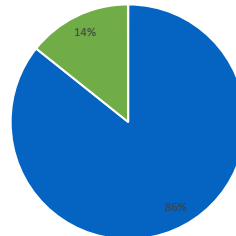
How do you feel about the time you waited to begin your treatment?



How do you feel about how we explained your treatment to you?



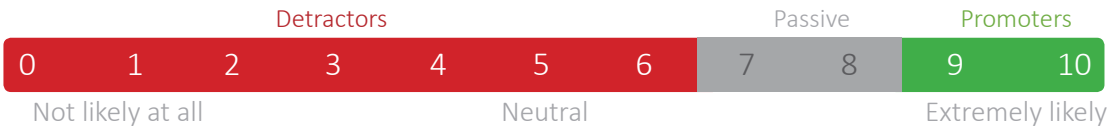
How do you feel about your new smile?



Net Promoter Score

How likely would you be to recommend Queensway Orthodontics to your friends/family?

Net Promoter Score: **83.3% Extremely Likely**



Patient Comments

14 Responses

"Pleased how my teeth have come along."

"I'm satisfied with my treatment."

"The treatment was fandabydozy and my smile is AWESOME!"

"Felt well looked after."

"Everyone is super friendly!"

