

Patient Satisfaction Survey

Colours are used to indicate how satisfied our patients were



Very Unhappy



Unhappy



Happy



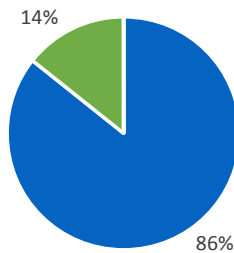
Very Happy



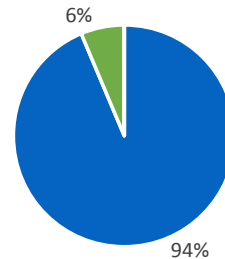
No Response

Question Responses

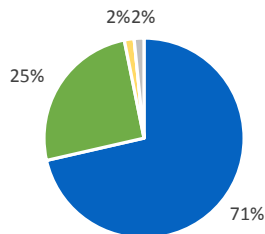
How do you feel about the service received from reception?



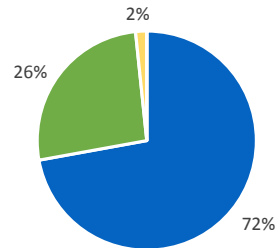
How do you feel about the service received from the orthodontic team?



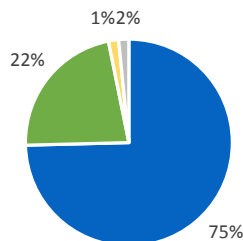
How do you feel about the time you waited for your first appointment?



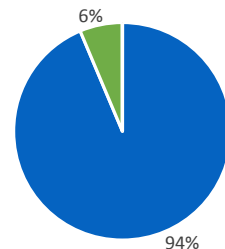
How do you feel about the time you waited to begin your treatment?



How do you feel about how we explained your treatment to you?



How do you feel about your new smile?



Net Promotor Score

How likely would you be to recommend Queensway Orthodontics to your friends/family?

Net Promoter Score: 95% Extremely Likely



63 Responses

Patient Comments

"Really great service----> amazing staff as well as quality of treatment."

"Friendly staff, amazing results, convenient appointments."

"The treatment was amazing and the staff are lovely."

Based on responses from NHS & Private patients who completed treatment in December 2017.