

Patient Satisfaction Survey

June 2014

Colours are used to indicate how satisfied our patients were



Very Unhappy



Unhappy



Happy

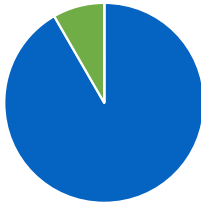


Very Happy

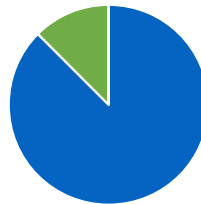


Question Responses

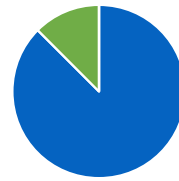
How happy are you with your new teeth and smile?



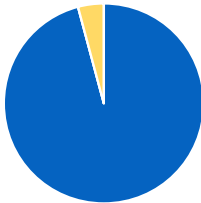
How happy are you with the service received from reception?



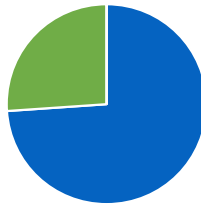
How happy are you with the overall treatment and service you received from Queensway Orthodontics?



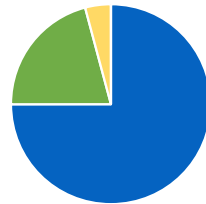
How would you rate the explanation of your treatment from the dentist/orthodontist?



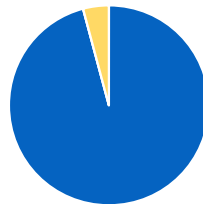
How happy are you with the time you waited for your initial appointment?



How happy are you with the waiting time for treatment once you were ready to start?

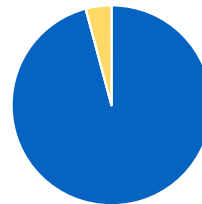


Would you recommend orthodontic treatment to friends/family?



■ Yes ■ No ■ Maybe

Would you recommend Queensway Orthodontics to friends/family?



■ Yes ■ No ■ Maybe

Patient Comments 2

24 Responses

"Everything! Whole process from extractions to finished 'smile'. Put at ease throughout. Explained well."

"The service was excellent, friendly helpful staff, everything explained well."

"The receptionist are welcoming and the dentists are kind and do a great job."

"Everything was handled brilliantly, and I was very happy with the treatment."

