

## Patient Satisfaction Survey

Colours are used to indicate our satisfied patients



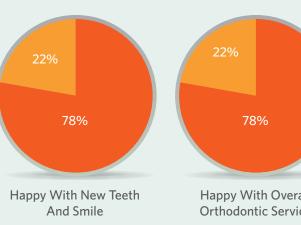
Very Unhappy

Unhappy Нарру

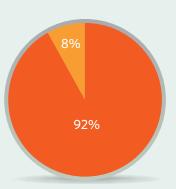
Very Happy



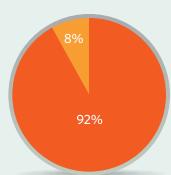
## Orthodontic Patients at Queensway



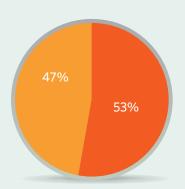
Happy With Overall Orthodontic Service



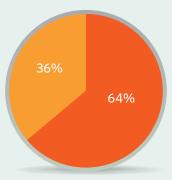
Reception



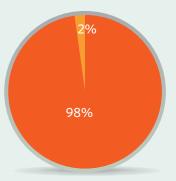
**Explanation Of** Treatment



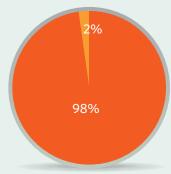
Length Of Wait For Appointment



Length Of Wait For Treatment



Would you recommend **Orthodontic Treatment To** Friends/Family?



Would you recommend Queensway?

## **Patient Comments**

36 responses

I am very pleased with my new teeth and smile as it has improved my self confidence before I had treatment I didn't like smiling as I felt self conscious. Having the treatment has given me my smile back again.

Friendly and helpful staff. I was scared about getting the brace fitted because I got told it hurt, however it wasn't that painful and I am really happy with the results.

I wasn't happy with my old smile, now I love my new one.

Treatment is great and reception are kind and helpful.

The service and the treatment are both great - I love my new smile, a lot better than the old one. The service is a lot really good, and the treatment is really good.

Great customer service all round -I love my new smile thanks.

Very friendly service treatment

always explained thoroughly and any questions answered - I was a little nervous before treatment started but with a great service I was always re-assured and I am really pleased with the results! The only thing I would change is I wish I had done it earlier! Thanks to everyone at Queensway.

For all patient comments please visit www.queensway.co.uk

