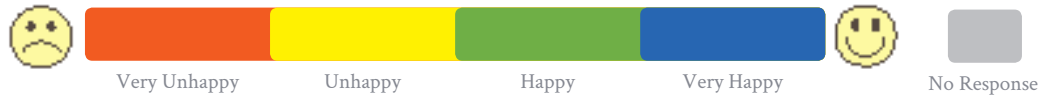


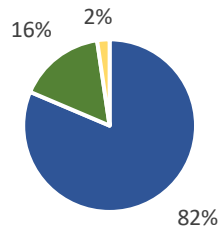
# Patient Satisfaction Survey

Colours are used to indicate how satisfied our patients were

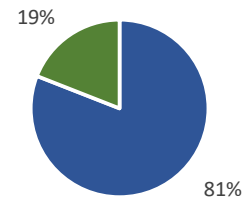


## Question Responses

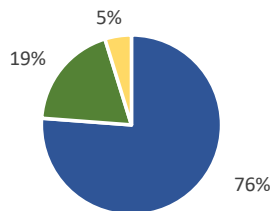
How do you feel about the service received from reception?



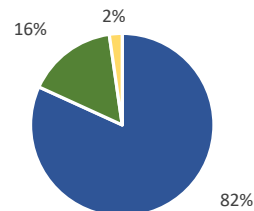
How do you feel about the service received from the dental team?



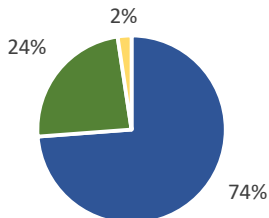
How do you feel about the time you waited for your first appointment?



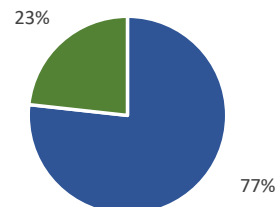
How do you feel about the time you waited to begin your treatment?



How do you feel about how we explained your treatment to you?



How do you feel about your new smile?



## Net Promotor Score

How likely would you be to recommend Queensway Dental to your friends/family?

Net Promoter Score: 95% Extremely Likely



43 Responses

## Patient Comments

"You made me feel confident in my smile."

"Everybody is very friendly and the results are amazing!"

"My teeth are looking great."

Based on responses from NHS & Private patients who completed treatment in February 2020.