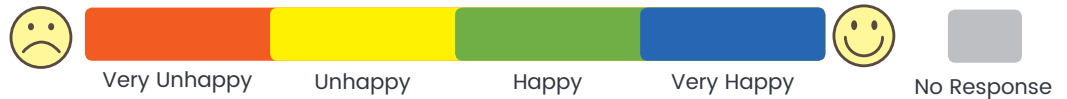


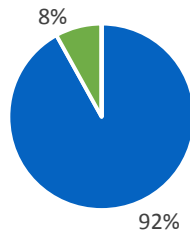
Patient Satisfaction Survey

Colours are used to indicate how satisfied our patients were

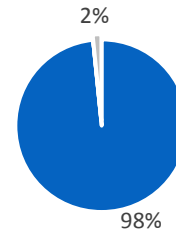


Question Responses

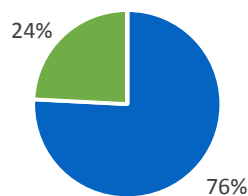
How do you feel about the service received from reception?



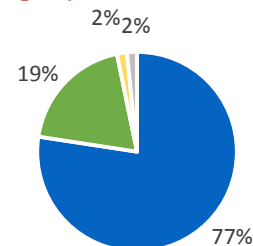
How do you feel about the service received from the orthodontic team?



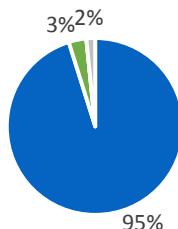
How do you feel about the time you waited for your first appointment?



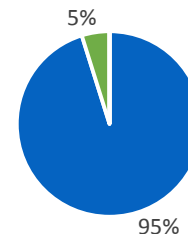
How do you feel about the time you waited to begin your treatment?



How do you feel about how we explained your treatment to you?



How do you feel about your new smile?



Net Promoter Score

How likely would you be to recommend Queensway Orthodontics to your friends/family?

Net Promoter Score: 87% Extremely Likely



62 Responses

Patient Comments

"The staff were always happy and positive and never gave up. They do amazing things to your smile."

"Given me a reason to smile again - especially with confidence."

"Everything is very professional and organised."

Based on responses from NHS & Private patients who completed treatment in October 2017.