

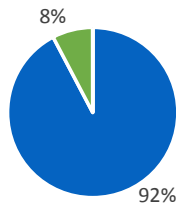
# Patient Satisfaction Survey

Colours are used to indicate how satisfied our patients were

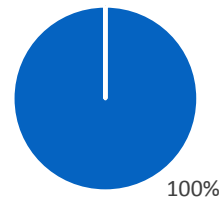


## Question Responses

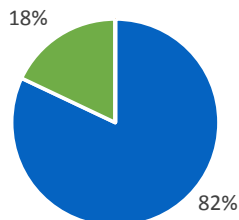
How do you feel about the service received from reception?



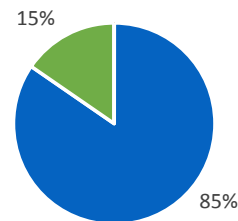
How do you feel about the service received from the orthodontic team?



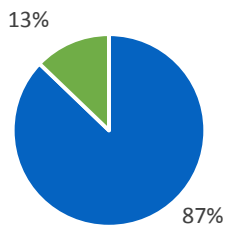
How do you feel about the time you waited for your first appointment?



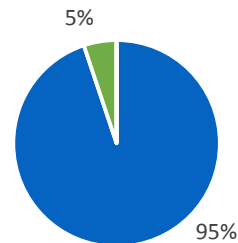
How do you feel about the time you waited to begin your treatment?



How do you feel about how we explained your treatment to you?



How do you feel about your new smile?



## Net Promotor Score

How likely would you be to recommend Queensway Orthodontics to your friends/family?

Net Promoter Score: 87% Extremely Likely



39 Responses

## Patient Comments

"The service we received was fantastic."

"Great staff and I'm here with a great smile."

"I would recommend as the end result is fantastic and all staff are friendly."

Based on responses from NHS & Private patients who completed treatment in March 2019